

PREVENTION

- Place mats or throw rugs at doorway exteriors, interiors and pivot areas to help prevent the tracking and grinding of grit, dirt, sand and moisture into the finish. Dirt can be ground into the floor surface and scratch the finish. Excess moisture can damage the wood fiber. Rugs and mats must be made of a breathable material and non-marking rubber to prevent moisture entrapment and finish discoloration.
- Never use excessive amounts of water for cleaning. Never pour any cleaner directly onto flooring. Never wet mop with string type mop. Continually wet mopping a hardwood floor means the floor is continually expanding and shrinking. The resulting stresses and movement of the flooring can cause abnormal and unsightly checking and cracking.
- Never use wax, oil-based soap, multi-purpose cleaners, window cleaner, vinegar, furniture polish or other household cleaning detergents on Nydree Pedestrian Finished Flooring. Remember to wipe up spills immediately.
- Use fabric-faced glides or large (at least 2" in diameter), broad surfaced (at least ¾" in width), barrel-type, double wheel casters (non-marking rubber or polyurethane) on chairs and furniture legs to prevent scratching, scuffing and other damage. Keep glides and casters clean by inspecting regularly to prevent scratching. Replace fabric-faced glides as needed.
- Keep in mind that high heels, cleats and sports shoes can indent the floor surface.
- When moving heavy furniture, equipment, etc., use roller casters and be sure to protect the wood flooring with heavy cloth or cardboard.
- Keep HVAC systems set at 70°F (21 °C) and 30-55% relative humidity. Use a humidifier in the winter months to keep all wood movement and shrinkage to a minimum.
- The suns UV rays and strong artificial lighting can discolor some hardwood flooring species over time. If possible, periodically rearrange rugs and furniture to allow for even aging of the flooring. Some species darken (cherry) and some species will amber over time (oak).

ROUTINE MAINTENANCE

- Routine, regular maintenance, daily if necessary, should include sweeping, vacuuming or dust mopping with Nydree Flooring Dust Mop Treatment. Walking on a dusty or dirty floor is the fastest way to damage the finish.
- Periodically clean the floor with Nydree Flooring Urethane Finish Cleaner.

Small Installations

Lightly mist a small area and immediately wipe clean with a terry cloth or microfiber mop. Replace terry cloth or microfiber mop covers whenever they become heavily soiled. *Important Tip:* To avoid redistributing dirt and contaminants back onto the floor, rinse the mop head with clean water periodically. THOROUGHLY wring out before using on the floor.

Large Installations

Pour Nydree Flooring Urethane Finish Cleaner into a bucket. Soak several large towels in the solution, making sure they are thoroughly wet. THOROUGHLY wring out the towels to remove excess moisture. Wrap a towel around a push broom and tack the floor. (Tacking means to clean until no dirt/dust is left on the floor or towel). To prevent redeposit of dirt and oil, refold towel using clean sides as needed. Pay special attention to corners. Repeat the procedure in each area of the floor until the entire floor has been cleaned.

Commercial Installations – Use Basic's Dirt Dragon™ cleaning machine with Basic's Squeaky Cleaner.

Spot Cleaning - Apply cleaner to a clean cloth and scrub the area by hand.

REMEDIAL MAINTENANCE

- **Food/Water/Pet Urine/Spills.** Immediately absorb spilled foods and liquids with cloth rags or sponges. Once dry, use Nydree Flooring Urethane Finish Cleaner. Apply solution directly to cloth or sponge. Rub dry immediately.
- **Masking Light Scratches.** Apply Zenith Tibet Almond Stick to the scratch only. Wipe excess off with white rag. A touch-up kit made for urethane finishes can also be used. These matching crayons and felt-tipped markers are available at most flooring retailers and hardwood stores.
- **Scratch Removal From Small Area or Individual Plank/Worn or Damaged Finish.** For entire floor recoating use Basic Coatings Tykote® Dustless Recoating System. Be sure the floor is free from wax or oily residue. Sweep and vacuum the damaged area. Clean the plank(s) to be repaired using Nydree Flooring Urethane Finish Cleaner. Tape off the damaged plank(s) using 3M™ Painters' Pre-Taped Masking Film or 3M™ 2080 Blue Painter's Tape to avoid coating adjacent planks. The area to be recoated must be lightly abraded to assure that the new coating will adhere. Use 220-240 grit sandpaper to smooth out the scratch in the plank(s), always sanding in the grain direction. Be careful not to completely sand through the finish. Lightly abrade the remainder of the plank(s), so that the new finish will adhere. Vacuum and tack the plank(s) to remove dust and grit. Clean the planks thoroughly using Nydree Flooring Urethane Finish Cleaner and a white rag. Immediately apply 1-2 coats of Nydree Flooring Touch-Up polyurethane or a high quality, satin, name brand urethane, such as Basic Coatings Emulsion or StreetShoe® 275 to the entire plank(s). Abrade with 220-240 grit sandpaper or a 3M maroon pad, vacuum and tack with Nydree Flooring Urethane Finish Cleaner-dampened cloth between coats of urethane. Remove blue tape. Allow 24 hours for light traffic.
- **Deep Scratches That Cut Through the Finish and/or Wood.** Try the same approach as above, but prior to recoating, try coloring the scratch with a felt-tipped marker from a touch-up kit made for urethane finishes or a readily available stain. If this repair is not acceptable, then the deep scratch can be removed by replacing the plank(s).
- **Cigarette Burns.** Use the Deep Scratches method, but more aggressive sanding may be required.
- **Chewing Gum/Crayon/Wax.** Apply a plastic bag filled with ice on top of the deposit until it is brittle enough to crumble off. Clean area with Nydree Flooring Urethane Finish Cleaner.
- **Grease/Tar/Oil/Rubber Scuff Marks/Lipstick/Crayon.** Use the Food Spill method. If material remains, use mineral spirits on a cloth. Follow with Nydree Flooring Urethane Finish Cleaner.

To purchase all Nydree Flooring maintenance products and Basic Coatings products, contact your local sales representative, order maintenance materials from the website www.nydreeflooring.com or call Nydree Flooring Customer Service at 800.682.5698.

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